

Indianola Community School District - BEN 131876
Funding Year 2014-2015
Form 471 Application Number - 964645¹
Form 472 (BEAR) - FRN 2641037
Supplemental to FCC Case 1082341797997

The Indianola Community School District is requesting an extension of the most recent deadline for the Form 472 for the Funding Year 2014-2015. This is being requested because the most recent submitted form had incorrect dates and was denied reimbursement. We are requesting the extension to correct the dates and resubmit the form. The reason for still working on this form is due to the Service Provider not being certified in the two previous submissions. That is the reason for the extensions and appeals as seen in the timeline below.

Timeline of Events

1. August 27, 2015
 - a. Submitted form 472 (BEAR)²
 - b. Delayed due to waiting on Service Provider Certification status of submitted form 472 (BEAR)³
2. November 30, 2015
 - a. Submitted 2nd form 472 (BEAR) via Mail⁴
3. December, 2015
 - a. Received return-receipt with receipt date marked as December 3, 2015
4. December 16, 2015
 - a. Received a BEAR Notification Letter for Reimbursement of \$0.00 due to "Service Provider Not Certified" for all invoices submitted.⁵
5. January 6, 2016
 - a. Submitted an Appeal in regards to the funding decision of the form 472 (BEAR) and extending the deadline for Service Provider Certification.
6. January 11, 2016
 - a. Received an Administrator's Appeal Acknowledgement Letter in regards to the Appeal submitted on January 6, 2016.⁶
7. March 30, 2016
 - a. Received Administrator's Decision on Appeal to extend the invoice deadline for 30 days from the date of the Appeal letter.⁷

¹ See "Submitted Form 471" and "Form 471 FCDL"

² See "Original Form 472"

³ See "Form 472 Status"

⁴ See "2nd Submitted Form 472"

⁵ See "Form 472 Notification Letter - 12_2015"

⁶ See "Administrator's Appeal Acknowledgement"

⁷ See "Administrator's Decision on Appeal"

8. April 12, 2016
 - a. Called USAC regarding the status of the Service Provider's form 473 (SPAC) and was informed that one had not been submitted yet and to wait until that had been submitted and processed before resubmitting the BEAR form.⁸
9. April 26, 2016
 - a. Called USAC and they said that the Service Provider's form 473 (SPAC) had been received and was still in processing. The USAC representative recommended mailing the 472 (BEAR) form to allow USAC enough time to finish processing the SPAC form.⁹
10. April 28, 2016
 - a. Submitted form 472 (BEAR) via Mail.¹⁰
11. May, 2016
 - a. Received return-receipt with receipt date marked as May 2, 2016
12. May 18, 2016
 - a. Received a Form 472 (BEAR) Notification Letter stating approval for Reimbursement in the amount of \$2677.08 for half of the submitted invoices (July 2014 - December 2014) The rest (January 2015 - June 2015) were denied stating "Billed Date Before 486 Service-Start Date" (incorrect invoices were submitted by accident).¹¹
13. May 18-23, 2016
 - a. Called our state e-rate representative and she that told us that we needed to submit a waiver/appeal via submitting a question on the USAC website.
14. May 23, 2016
 - a. Submitted an SLD Inquiry, number 22-895689, for a invoice deadline extension to correct the form 472 (BEAR) clerical errors.¹²
15. July 26, 2016
 - a. Called USAC and inquired regarding the status of the SLD Inquiry 22-895689. We were informed that it was still in review and was informed that an appeal submitted to the FCC was the next recommended action.¹³
16. August 23, 2016
 - a. Submitted an appeal via the ECFS with the ID 1082341797997 requesting a waiver with the form 472 (BEAR) notification letter included.¹⁴

⁸ See "USAC Case #76028"

⁹ See "USAC Case #80917"

¹⁰ See "3rd Submitted Form 472"

¹¹ See "Form 472 Notification Letter - 5_2016"

¹² See "SLD Inquiry Information"

¹³ See "USAC Case #104672"

¹⁴ See "Original FCC Appeal"

17. September 23, 2016

- a. Called the FCC at 202-418-7400 requesting information on the status of the appeal for a waiver regarding the 2014-2015 472 form and left a message with a request to return the call at a given call back number.

18. October 3, 2016

- a. Called the FCC at 202-418-7400 requesting information on the status of the appeal submitted. Was informed by James Bachtell that more information was required and received some requirements and guidelines on what needed to be included in a supplemental appeal to the FCC in regards to the form 472 in question.